



FOR RELEASE – March 17, 2020

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SMITH'S OFFERING SPECIAL HOURS FOR SENIOR CITIZEN SHOPPERS

Starting Wednesday, March 18, Smith's Food & Drug Stores will dedicate the first hour on Mondays, Wednesdays and Fridays from 7:00 am to 8:00 am, solely to the shopping needs of senior citizens until further notice. This group is the most vulnerable to the COVID-19 coronavirus.

Each store will have staff on hand to help those that need special accommodations. For all other customers, temporary store hours will continue to be 8:00 am to 10:00 pm until further notice. In addition, Smith's is evaluating extending pharmacy hours to open earlier for seniors.

"Smith's wants to provide these at-risk customers with the ability to purchase the items they need to avoid busier and more crowded shopping times," said Aubriana Martindale, Smith's corporate affairs manager. "We request that customers respect these hours for the health of our community during this time of uncertainty. We appreciate all of our customers for their kind consideration, whose concern contributed to our decision to provide allocated hours for seniors."

In addition to exclusive shopping hours for seniors, Smith's is waiving the pick-up fee at point of transaction, for online orders received curbside for customers whose verified age is 60 years and older through April 18, 2020. Smith's will continue to evaluate the situation to see if the fee waiver should be extended.

Please note, Smith's will not be conducting media interviews or granting news crew access to our store location to avoid further disruption to our customers shopping experience and to relieve pressure on store associates.

At Smith's Food & Drug, a company of The Kroger Co. (NYSE: KR), we are Fresh for Everyone and dedicated to our Purpose: To Feed the Human Spirit®. In everything we do, we're guided by our values and our Purpose: to Feed the Human Spirit. We strive to make decisions that balance the safety of our associates with our commitments to our customers and communities. And above all else, we'll be there for our communities when they need us most.

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